1 Diagnosis: Scenario Tool		2 Synthesis	3 Ideation	4 Action Planning
CLIENT	WORKPLACE ENVIRONMENT	DAILY SYNTHESIS SHEET		
PROVIDER & COLLEAGUES	HEALTH SYSTEM	GLOBAL SYNTHESIS SHEET		

# Behavioral Blueprint For providers

DIFFICULTY

90 minutes

TIME

Participants: EASY

Facilitator: MEDIUM

*Facilitator* will have to lead the conversation and continuously make follow-up questions to dig deeper into the root causes of the challenges and opportunities.

### GOAL

The Behavioral Blueprints will allow facilitators to:

- Support providers in reflecting on barriers and facilitators to their behavior by considering influence factors at all levels of the system
- Identify the influencing factors that are impacting the provider behavior
- Develop diagrams that visualize the impact of different influencing factors on providers

#### **MATERIALS NEEDED**

□ The instructions booklet

- Copies of the Provider
  Behavioral Blueprint
  template for each team
  member
- Copies of the Influencing Factor cards for each core implementation team member using the behavioral blueprint, cut out

Consent forms

## **HOW DOES IT WORK?**

**1** The facilitator will choose the theme and give the influencing factors cards to the participant to choose two influencing factors, one enabling and one preventing the provision of quality FP services.

**2** The facilitator will ask questions to understand the reasons why these cards were considered enablers or preventers of quality FP service delivery.

#### **PARTICIPANTS & ROLES**

- □ Number of Participants:
- Three to four healthcare providers, minimum two (one-on-one interviews)
- Roles: (both fluent in the preferred languages of the provider)
  - One facilitator
  - One notetaker









# **PROVIDER AND COLLEAGUES**

DIAGNOSIS

# **Provider Information**

Cadre	Age	Sex		Years of Experience
Name and Type of Facility			Notes	
NAME				
FACILITY TYPE				
				2

	Complete this section for the factor <u>enabling</u> the provision of good quality family planning services in the area	
Place the selected <b>Enabling Influencing Factor Card</b> here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?
	Complete this section for the factor <b>preventing</b> the provision of good quality family planning services to clients	
Place the selected <b>Preventing Influencing Factor Card</b> here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?
Write down the selected Influencing Factor here:		

CLIENT TIME: 18 mins			
	Complete this section for the factor <b>enabling</b> the provision of good quality family planning services in the area		
Place the selected <b>Enabling Influencing Factor Card</b> here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor <b>preventing</b> the provision of good quality family planning services to clients		
Place the selected <b>Preventing Influencing Factor Card</b> here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:			

	Complete this section for the factor <u>enabling</u> the provision of good quality family planning services in the area		
Place the selected <b>Enabling Influencing Factor Card</b> here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor <b>preventing</b> the provision of good quality family planning services to clients		
Place the selected <b>Preventing Influencing Factor Card</b> here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:			

WORKPLACE ENVIRONMENT	TIME: 18 mins	
	Complete this section for the factor <b><u>enabling</u></b> the provision of good quality family planning services in the area	
Place the selected <b>Enabling Influencing Factor Card</b> here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?    How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor <b>preventing</b> the provision of good quality family planning services to clients	
Place the selected <b>Preventing Influencing Factor Card</b> here.	Why does this impact the way in which you provide services to clients?What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:		

HEALTH SYSTEM TIME: 18 mins			
	Complete this section for the factor <b>enabling</b> the provision of good quality family planning services in the area		
Place the selected <b>Enabling Influencing Factor Card</b> here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor <b>preventing</b> the provision of good quality family planning services to clients		
Place the selected <b>Preventing Influencing Factor Card</b> here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:			