

# How Miya Became the Best-Performing Primary Health Center in Ganjuwa, Nigeria

In 2020, the Bauchi State Primary Health Care Development Agency's integrated mentoring and supportive supervision program named Miya Model Primary Health Center (PHC) the best-performing Ganjuwa Local Government Area (LGA) facility.

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*"When it was announced that my facility came first in the Integrated Mentoring and Supportive Supervision of the State Primary Health Care Development Agency, I thought of my dedicated staff and the lessons from Breakthrough ACTION-Nigeria, which have impacted the way we run affairs in the facility."*

— Inuwa Wada, Officer-In-Charge, Miya Model PHC

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*Inuwa Wada, the OIC at Miya Model PHC. His leadership has led locals to call the facility "Dr. Wada's Hospital."  
Photo credit: Mathew Odoma*

Miya Model PHC is one of Breakthrough ACTION-Nigeria 16 focal PHCs in Ganjuwa LGA. In 2018, the project introduced cluster meetings for the facilities' 16 Officers-in-charge (OICs), i.e., community health officers. During these quarterly meetings, Breakthrough ACTION-Nigeria oriented them to fever case management protocols and respectful maternal care centered on antenatal, childbirth, and postnatal care.

"Each time we go to the Malaria OIC Cluster Meeting, Breakthrough ACTION-Nigeria cautions us against presumptive treatment of fever. They emphasize that every reported fever case must be investigated/tested using rapid diagnostic test kits before treatment is given," said Inuwa Wada, the OIC at Miya Model PHC.

Inuwa put these learnings into practice, training staff and insisting on strict adherence to fever management protocols and more respectful treatment of clients. The resulting improvement in service quality has attracted more clients. In June 2017, Miya Model PHC served about 40 MNCH and malaria

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patients daily. As of December 2023, client load had more than doubled to 100 daily. The facility has become popular among clients in the LGA: people from nearby wards and some communities in Jigawa State also seek care there.

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*“We receive between 40 and 50 deliveries in a month in this facility simply because of the respectful care given to the women during ANC and delivery. Also, regardless of the time of day, we don’t turn away patients who come for ANC and family planning services. We also allow women to choose acceptable positions they want to deliver during labor. Finally, we adhere strictly to malaria guidelines and partograph use.”*

— Beatrice J. Abba, Officer-in-Charge of the Maternity Section

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As a sign of respect and gratitude for improving the facility’s quality of care, locals renamed it “Asibitin Dr. Wada,” which translates to “Dr. Wada’s Hospital,” in honor of Inuwa Wada. “Whenever anyone in the village comes to Miya for medical treatment, he or she is told specifically to go to Asibitin (Dr.) Wada,” said Sadiya Wakili a community member.

Health providers like Inuwa have become mentors to health workers in other facilities, promoting adherence to malaria guidelines and respectful care and improving and sustaining the quality of care across Bauchi State and Nigeria.

Breakthrough ACTION-Nigeria has conducted over 159 cluster meetings and trained over 3,917 health providers in Bauchi state on fever case management and respectful maternal care. Through these engagements, all the facilities supported by the U.S. President’s Malaria Initiative in Bauchi State have an average 90% adherence rate to malaria guidelines.

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Beatrice J. Abba, Officer-in-Charge of the Maternity Section with Staff of Miya PHC. Photo credit: Mathew Odoma