



Facility mentoring and coaching guide



Introduction

Breakthrough ACTION's facility mentorship program is a peer-to-peer, whole-site approach in which peer mentors visit facilities quarterly to actively engage with all healthcare providers to improve the quality of care.

Far from a fault-finding supervisory visit, the program is designed to foster a supportive environment. Mentors are drawn not from supervisory authorities but from peers who can directly relate to the challenges and experiences of current providers. They may serve as officers-in-charge (OICs) for other facilities and are often past schoolmates or teachers from nursing and midwifery schools.

The program covers health areas such as family planning, malaria, and respectful maternity care. During these facility mentoring/coaching visits, mentors and facility providers participate in observations and group discussions, enabling the identification of challenges and the factors contributing to them while emphasizing actionable steps facilities and providers can take.

Acronyms

ACTs Artemisinin-based Combination Therapies

DOT Directly Observed Therapy

FP Family Planning

IPTp Intermittent Preventive Treatment in pregnancy

IUD Intrauterine Device

OIC Officer-in-Charge

PNC Postnatal Care

PHCs Primary Health Centers

SBC Social and Behavior Change

SP Sulfadoxine-Pyrimethamine

This document is made possible by the generous support of the American people through the United States Agency for International Development (USAID). The contents are the responsibility of Breakthrough ACTION and do not necessarily reflect the views of USAID or the United States Government. Breakthrough ACTION is funded by the U.S. Agency for International Development (USAID) and the U.S. President's Malaria Initiative under the terms of Cooperative Agreement No. AID-OAA-A-17-00017.

League of PHCs Facility Assessment and Coaching Guide

Supervisor Name: _____	Date: _____
Health Facility: _____	LGA: _____
State _____	Officer-In-Charge: _____

I. Observation Checklist:

Observed at facility			
<i>Are the following practices being followed?</i>	<i>Yes (Score 1)</i>	<i>No (Score 0)</i>	<i>Remark(s)</i>
FEVER CASE MANAGEMENT			
All observed clients are screened for fever			
All observed clients with fever or a history of fever are tested for malaria before treatment			
All observed clients who test positive for malaria are treated with ACTs			
Observed clients who test negative for malaria are not treated with ACTs			
MALARIA IN PREGNANCY			
All observed eligible pregnant women are given SP for IPTp			
All observed pregnant women take SP as DOT			
All ANC providers immediately document SP given as DOT			
All pregnant women with confirmed uncomplicated malaria are treated with ACT			
FAMILY PLANNING			

Does facility provide FP services?			
Availability of FP counselling room			
Availability of modern FP counselling options a. Availability of Oral contraceptives b. Availability of Injectables (Depo Provera, Noristerat) c. Availability of Condoms d. Availability of Intra-Uterine Device (IUD) e. Availability of Implants f. Referral for Female and male voluntary surgical contraception (sterilization)			
Availability of a FP counselling guide			
Availability of FP counselling guide/ job aids/SBC materials			
POST NATAL CHECK			
Does facility provide PNC services? (check delivery vs PNC, check register for PNC visits)			
Is FP counselling routinely part of PNC?			
RESPECTFUL MATERNITY CARE			
Does the facility provide labor and delivery services?			
Availability of private history-taking space			
Availability of private labor rooms/couches			
Availability of facility to support clients' choice of birth position			

II. Discussions and Next Steps:
(Instructions) _____

1. What factors create challenges for adherence to Malaria Test Results?

2. What factors create challenges for administering IPTp as DOT?

3. What factors create challenges for providing FP counselling and services to ALL clients?

4. What factors create challenges for providing FP counselling as part of PNC?

5. What factors create challenges for ensuring pregnant women are treated with dignity and respect?

6. What steps will the OIC/facility take to address the challenges discussed in today's meeting?

7. Agree with the OIC to check progress on these steps in next Quarter's facility visit.

I verify that I have completed these mentoring visit responsibilities and provided feedback to the officer-in-charge.

Supervisor Signature: _____

