CLIENT

WORKPLACE ENVIRONMENT

DAILY SYNTHESIS SHEET

**PROVIDER & COLLEAGUES** 

**HEALTH SYSTEM** 

**GLOBAL SYNTHESIS SHEET** 



# **Behavioral** Blueprint For health officers

### TIME

90

**Participants:** 

**DIFFICULTY** 



**Facilitator:** MEDIUM

minutes

Facilitator will have to lead the conversation and continuously make follow-up questions to dig deeper into the root causes of the challenges and opportunities.

### GOAL

The Behavioral Blueprints will allow facilitators to:

- Support health officer in reflecting on barriers and facilitators to provider behavior by considering influence factors at all levels of the system
- Identify the influencing factors that are impacting provider behavior
- Develop diagrams that visualize the impact of different influencing factors on the provider behavior

# **HOW DOES IT WORK?**

- 1 The facilitator will choose the theme and give the influencing factors cards to the participant to choose two influencing factors, one enabling and one preventing the provision of quality FP services.
- 2 The facilitator will ask questions to understand the reasons why these cards were considered enablers or of quality FP service delivery.

# **MATERIALS NEEDED**

- ☐ The instructions booklet
- ☐ Copies of the Health Officers Behavioral Blueprint template for each team member
- ☐ Copies of the Influencing Factor cards for each core implementation team member using the behavioral blueprint, cut out
- □ Consent forms

# **PARTICIPANTS & ROLES**

- Number of Participants:
  - Two to five district/county health officers (in a group or one-on-one interviews)
- ☐ **Roles:** (both fluent in the preferred languages of the health officers)
- · One facilitator
- One notetaker



# **HEALTH SYSTEM**

**DIAGNOSIS** 



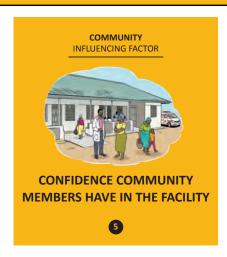






	Complete this section for the factor <b>enabling</b> the provision of good quality family planning services in the area.	
Place the selected  Enabling Influencing Factor Card here.  Write down the selected Influencing Factor here:	Why does this impact the way in which services are provided to clients?	How could this factor help improve the quality of family planning services being provided at the facility?
	Complete this section for the factor <u>preventing</u> the provision of good quality family planning services to clients	
Place the selected  Preventing Influencing Factor Card  here.	Why does this impact the way in which services are provided to clients?	What is your role and the role of your colleagues and supervisors with this challenge?
Write down the selected Influencing Factor here:		

COMMUNITY TIME: 18 mins SAMPLE RESPONSE



Write down the selected Influencing Factor here:

Confidence in the facility

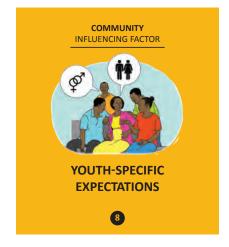
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Why does this impact the way in which services are provided to clients?

The confidence that the community has in the facility greatly impacts their willingness to visit, heed the advice of the providers, return for follow up / additional services, and recommend the facility (and potential certain methods) to others in the community.

How could this factor help improve the quality of family planning services being provided at the facility?

If the facility (and the providers) can increase confidence in the facility, it may increase empathy and open discussion between the patient and client, increase the likelyhood of clients returning for a follow up visit, and overall community discussion around FP



Write down the selected Influencing Factor here:

Norms on youth provision

Complete this section for the factor **preventing** the provision of good quality family planning services to clients

Why does this impact the way in which services are provided to clients?

Young women are often provided short term FP methods or no methods at all because FP methods are viewed as for those who already have children and their role, as young women, is to start bearing children

What is your role and the role of your colleagues and supervisors with this challenge?

The role of the provider is to ensure that young women can make their own informed choice based on their life goals (e.g., given all method options) and supervisors should ensure this is a policy (and adhered to) throughout the facility

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