CLIENT

WORKPLACE ENVIRONMENT

DAILY SYNTHESIS SHEET

PROVIDER & COLLEAGUES

HEALTH SYSTEM

GLOBAL SYNTHESIS SHEET



Behavioral Blueprint For providers

TIME

90

minutes

DIFFICULTY

Partic

Participants:



Facilitator:

Facilitator will have to lead the conversation and continuously make follow-up questions to dig deeper into the root causes of the challenges and opportunities.

GOAL

The Behavioral Blueprints will allow facilitators to:

- Support providers in reflecting on barriers and facilitators to their behavior by considering influence factors at all levels of the system
- Identify the influencing factors that are impacting the provider behavior
- Develop diagrams that visualize the impact of different influencing factors on providers

HOW DOES IT WORK?

- **1** The facilitator will choose the theme and give the influencing factors cards to the participant to choose two influencing factors, one enabling and one preventing the provision of quality FP services. If the participant has difficulty using the cards, allow them to free list influencing factors.
- 2 The facilitator will ask questions to understand the reasons why these cards were considered enablers or preventers of quality FP service delivery.

MATERIALS NEEDED

- ☐ The instructions booklet
- ☐ Copies of the Provider
 Behavioral Blueprint
 template for each team
 member
- ☐ Copies of the Influencing
 Factor cards for each core
 implementation team
 member using the
 behavioral blueprint, cut out
- □ Consent forms

PARTICIPANTS & ROLES

- □ Number of Participants:
 - Three to four healthcare providers, minimum two (one-on-one interviews)
- □ **Roles:** (both fluent in the preferred languages of the provider)
 - One facilitator
 - One notetaker



PROVIDER AND COLLEAGUES

DIAGNOSIS





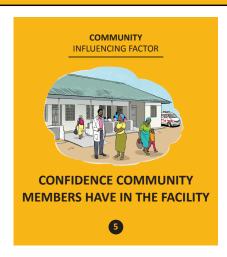




Provider Information

Cadre	Age	Sex		Years of Experience
Name and Type of Facility			Notes	
NAME				
FACILITY TYPE				
				2

COMMUNITY TIME: 18 mins SAMPLE RESPONSE



Write down the selected Influencing Factor here:

Confidence in the facility

Complete this section for the factor **enabling** the provision of good quality family planning services in the area

Why does this impact the way in which you provide services to clients?

The confidence that the community has in the facility greatly impacts their willingness to visit, heed the advice of the providers, return for follow up / additional services, and recommend the facility (and potential certain methods) to others in the community.

How could this factor help improve the quality of family planning services being provided at the facility?

If the facility (and the providers) can increase confidence in the facility, it may increase empathy and open discussion between the patient and client, increase the likelyhood of clients returning for a follow up visit, and overall community discussion around FP



Write down the selected Influencing Factor here:

Norms on youth provision

Complete this section for the factor **preventing** the provision of good quality family planning services to clients

Why does this impact the way in which you provide services to clients?

Young women are often provided short term FP methods or no methods at all because FP methods are viewed as for those who already have children and their role, as young women, is to start bearing children

What is your role and the role of your colleagues and supervisors with this challenge?

The role of the provider is to ensure that young women can make their own informed choice based on their life goals (e.g., given all method options) and supervisors should ensure this is a policy (and adhered to) throughout the facility

	Complete this section for the factor enabling the provision of good quality family planning services in the area		
Place the selected Enabling Influencing Factor Card here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor <u>preventing</u> the provision of good quality family planning services to clients		
Place the selected Preventing Influencing Factor Card here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:			

LIENT TIME: 18 mins			
	Complete this section for the factor enabling the provision of good quality family planning services in the area		
Place the selected Enabling Influencing Factor Card here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor <u>preventing</u> the provision of good quality family planning services to clients		
Place the selected Preventing Influencing Factor Card here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:			

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Place the selected Enabling Influencing Factor Card here. Write down the selected Influencing Factor here:	Why does this impact the way in which you provide services to clients?	How could this factor help improve the quality of family planning services being provided at the facility?	
	Complete this section for the factor preventing the provision of good quality family planning services to clients		
Place the selected Preventing Influencing Factor Card here.	Why does this impact the way in which you provide services to clients?	What is your role and the role of your colleagues and supervisors with this challenge?	
Write down the selected Influencing Factor here:			

ORKPLACE ENVIRONMENT	TIME: 18 mins		
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Place the selected Preventing Influencing Factor Card here.	Why does this impact the way in which you provide services to clients? What is your role and the role of your colleagues and supervisors with this challenge?		
Write down the selected Influencing Factor here:			

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