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| CLIENT | WORKPLACE ENVIRONMENT | DAILY SYNTHESIS SHEET |
| PROVIDER & COLLEAGUES | HEALTH SYSTEM | GLOBAL SYNTHESIS SHEET |

Behavioral Blueprint

For providers

TIME
90
minutes

DIFFICULTY

Participants:
EASY

Facilitator:
MEDIUM

Facilitator will have to lead the conversation and continuously make follow-up questions to dig deeper into the root causes of the challenges and opportunities.

GOAL

The Behavioral Blueprints will allow facilitators to:

- Support providers in reflecting on barriers and facilitators to their behavior by considering influence factors at all levels of the system
- Identify the influencing factors that are impacting the provider behavior
- Develop diagrams that visualize the impact of different influencing factors on providers

HOW DOES IT WORK?

- 1** The facilitator will choose the theme and give the influencing factors cards to the participant to choose two influencing factors, one enabling and one preventing the provision of quality FP services. If the participant has difficulty using the cards, allow them to free list influencing factors.
- 2** The facilitator will ask questions to understand the reasons why these cards were considered enablers or preventers of quality FP service delivery.

MATERIALS NEEDED

- The instructions booklet
- Copies of the Influencing Factor cards for each core implementation team member using the behavioral blueprint, cut out
- Copies of the Provider Behavioral Blueprint template for each team member
- Consent forms

PARTICIPANTS & ROLES

- Number of Participants:**
 - Three to four healthcare providers, minimum two (one-on-one interviews)
- Roles:** (both fluent in the preferred languages of the provider)
 - One facilitator
 - One notetaker




PROVIDER AND COLLEAGUES
DIAGNOSIS

Provider Information

| Cadre | Age | Sex | Years of Experience |
|---|-----|-----|---------------------|
| <p>Name and Type of Facility</p> <p>NAME</p> <p>FACILITY TYPE</p> | | | <p>Notes</p> |

COMMUNITY
INFLUENCING FACTOR



CONFIDENCE COMMUNITY
MEMBERS HAVE IN THE FACILITY

5

Write down the selected Influencing Factor here:

Confidence in the facility

Complete this section for the factor **enabling** the provision of good quality family planning services in the area

Why does this impact the way in which you provide services to clients?

The confidence that the community has in the facility greatly impacts their willingness to visit, heed the advice of the providers, return for follow up / additional services, and recommend the facility (and potential certain methods) to others in the community.

How could this factor help improve the quality of family planning services being provided at the facility?

If the facility (and the providers) can increase confidence in the facility, it may increase empathy and open discussion between the patient and client, increase the likelihood of clients returning for a follow up visit, and overall community discussion around FP

COMMUNITY
INFLUENCING FACTOR



YOUTH-SPECIFIC
EXPECTATIONS

8

Write down the selected Influencing Factor here:

Norms on youth provision

Complete this section for the factor **preventing** the provision of good quality family planning services to clients

Why does this impact the way in which you provide services to clients?

Young women are often provided short term FP methods or no methods at all because FP methods are viewed as for those who already have children and their role, as young women, is to start bearing children

What is your role and the role of your colleagues and supervisors with this challenge?

The role of the provider is to ensure that young women can make their own informed choice based on their life goals (e.g., given all method options) and supervisors should ensure this is a policy (and adhered to) throughout the facility

Place the selected
Enabling Influencing Factor Card
here.

Write down the selected Influencing Factor here:

Complete this section for the factor **enabling** the provision of good quality family planning services in the area

Why does this impact the way in which you provide services to clients?

How could this factor help improve the quality of family planning services being provided at the facility?

Place the selected
Preventing Influencing Factor Card
here.

Write down the selected Influencing Factor here:

Complete this section for the factor **preventing** the provision of good quality family planning services to clients

Why does this impact the way in which you provide services to clients?

What is your role and the role of your colleagues and supervisors with this challenge?

Place the selected
Enabling Influencing Factor Card
here.

Write down the selected Influencing Factor here:

Complete this section for the factor **enabling** the provision of good quality family planning services in the area

Why does this impact the way in which you provide services to clients?

How could this factor help improve the quality of family planning services being provided at the facility?

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Preventing Influencing Factor Card
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Write down the selected Influencing Factor here:

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Why does this impact the way in which you provide services to clients?

What is your role and the role of your colleagues and supervisors with this challenge?

YOURSELF (PROVIDER) & YOUR COLLEAGUES

TIME: 18 mins

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Why does this impact the way in which you provide services to clients?

How could this factor help improve the quality of family planning services being provided at the facility?

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Preventing Influencing Factor Card
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Write down the selected Influencing Factor here:

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What is your role and the role of your colleagues and supervisors with this challenge?

WORKPLACE ENVIRONMENT

TIME: 18 mins

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How could this factor help improve the quality of family planning services being provided at the facility?

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