

CLIENT

WORKPLACE ENVIRONMENT

DAILY SYNTHESIS SHEET

PROVIDER &amp; COLLEAGUES

HEALTH SYSTEM

GLOBAL SYNTHESIS SHEET



# Global Synthesis Sheet

## TIME

**120–150**  
minutes

## DIFFICULTY

Participants: EASY  
Facilitator: EASY

## GOAL

The Global Synthesis Sheet is designed to support the final analysis of the findings from the diagnostic process.

It allows for final reflection and summarization of the influence factors, pain points, and opportunities. It also helps the core implementation team (CIT) frame these challenges and opportunities as questions to spark solution generation.

## HOW DOES IT WORK?

**This template is divided into two sections:**

**Section 1:** will help the CIT synthesize the main influencing factors for each category of the system (i.e., client, workplace environment, provider and colleagues, health system, and community). It will also lead you to synthesize the main pain points, causes, and elements working well at each level.

**Section 2:** will lead you to turn each of the system's main pain points and opportunities into a "How Might We" question. The How Might We questions you develop are essential as they will guide your thinking process for generating potential solutions.

## MATERIALS NEEDED

- The instructions booklet
- All the completed daily synthesis sheets
- Pen
- One printed copy of the global synthesis sheet (more copies if you break into groups)

## PARTICIPANTS & ROLES

- Number of Participants:** The CIT members who conducted the diagnostic process (between six and twelve team members)
- Roles:**
  - One facilitator
  - One notetaker



Name of facility: \_\_\_\_\_

	1 CHALLENGES/WHAT WORKS WELL IN INFLUENCING FACTORS	2 HOW MIGHT WE QUESTIONS
DATE / /	<p>Based on key findings/highlights found in the daily synthesis sheets, <b>select the top 3 influencing factors within each category</b> of the system</p> <p><b>For each selected influencing factor</b>, write down one pain point and one opportunity, and indicate whether it is a pain point or an opportunity.</p>	<p>Reframe pain points/opportunities into <b>How Might We (HMW) questions</b> to explore different solutions in the ideation phase. Prioritize and combine your points to form 1 HMW question per category.</p>
Client	<ul style="list-style-type: none"> <li><input type="checkbox"/> 1. Financial resources</li> <li><input type="checkbox"/> 2. Demographic characteristics</li> <li><input type="checkbox"/> 3. Attitudes, values, and beliefs</li> <li><input type="checkbox"/> 4. Agency and power</li> <li><input type="checkbox"/> 5. Expectations for care</li> <li><input type="checkbox"/> 6. Health literacy and skills</li> <li><input type="checkbox"/> 7. _____</li> <li><input type="checkbox"/> 8. _____</li> </ul>	<p>NO. PAIN POINT/OPPORTUNITY</p>
Health System	<ul style="list-style-type: none"> <li><input type="checkbox"/> 1. Policies, guidelines and protocols</li> <li><input type="checkbox"/> 2. Performance monitoring</li> <li><input type="checkbox"/> 3. Provider support structures</li> <li><input type="checkbox"/> 4. Promotion, transfer, and compensation</li> <li><input type="checkbox"/> 5. Family planning prioritization</li> <li><input type="checkbox"/> 6. Resource management</li> <li><input type="checkbox"/> 7. _____</li> <li><input type="checkbox"/> 8. _____</li> </ul>	<p>NO. PAIN POINT/OPPORTUNITY</p>
Provider & Colleagues	<ul style="list-style-type: none"> <li><input type="checkbox"/> 1. Empathy toward client</li> <li><input type="checkbox"/> 2. Knowledge and skills</li> <li><input type="checkbox"/> 3. Ability to make decisions and act</li> <li><input type="checkbox"/> 4. Commitment</li> <li><input type="checkbox"/> 5. Provider's identity in and out of the facility</li> <li><input type="checkbox"/> 6. Values, beliefs and attitudes</li> <li><input type="checkbox"/> 7. Gender competency</li> <li><input type="checkbox"/> 8. _____</li> <li><input type="checkbox"/> 9. _____</li> </ul>	<p>NO. PAIN POINT/OPPORTUNITY</p>

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